

Subj: **NVC 082013 Message for Your ESL Programs**
Date: 8/20/2013 1:58:23 P.M. Eastern Daylight Time
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NAEPDC
News, Views, and Clues
August 20, 2013

Message for Your ESL Programs

From the USCIS:

In recent weeks, U.S. Citizenship and Immigration Services (USCIS) learned of a new telephone scam targeting USCIS applicants and petitioners. Scammers are using a technique called “Caller ID spoofing” to display a misleading or inaccurate phone number in a recipient’s Caller ID. The scammer poses as a USCIS official and requests personal information (such as Social Security number, passport number, or A-number), identifies supposed issues in the recipient’s immigration records, and asks for payment to correct these records.

If you receive a call like that, USCIS urges you to say “No, thank you” and hang up immediately.

USCIS **never** asks for any form of payment or personal information over the phone. **Do not** give payment or personal information over the phone to anyone who claims to be a USCIS official. In general, we encourage you to protect your personal information and not to provide details about your immigration application in any public area.

If you have been a victim of this telephone scam, please report it to the Federal Trade Commission at <https://www.ftccomplaintassistant.gov/>, or report it to an appropriate state authority. (Visit www.uscis.gov/avoidscams for information on where to report scams in your state.)

If you have a question about your immigration record, please call the National Customer Service Center at 1-800-375-5283, or make an InfoPass appointment by visiting our website at <http://infopass.uscis.gov/>.

Kind Regards,
Public Engagement Division
US Citizenship and Immigration Services

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http://naepdc.org/news_views_clues/nvc_home.html

Keep up the good work. Let me know when we can help.

NAEPDC
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